

Notice & Requests for the novel coronavirus infectious disease countermeasures and visitors

At the theatre ZOO, we will take measures to prevent the spread of novel coronavirus infections for the safety and security of all people who use the theatre, including visitors, users, and employees. We are looking forward to you visiting us.

If you fall under any of the following categories, please give your physical condition the highest priority and refrain from visiting.

- ◆Those who have a cold symptoms, for example a fever of 37.0 degrees or more or a cough.
- ◆Those who feel tired (malaise) or have difficulty breathing, and others who are anxious about their physical condition.
- ◆Those who have a possibility of close contact with people who have tested positive for the novel coronavirus infection.
- ◆Those who have visited infection affected areas or have had close contact with residents within those areas during the past two weeks.

Please cooperate with the following points when visiting.

- ◆We ask all visitors to wear masks.
- ◆Please cooperate in disinfecting the soles of shoes, hands and fingers and monitoring of your body temperature when entering the venue.
- ◆Please cooperate with cough etiquette, frequent hand washing, and hand disinfection.
- ◆Please keep a distance of at least 1-meter from others when entering the venue.
- ◆Please refrain from speaking in a loud voice in the lobby or in the audience seating area.
- ◆Please make a cashless payment.
- ◆Please understand that we may keep the contact information of all visitors and submit that information to the public health centre. ([Hokkaido Coronavirus Alert System] is also available.)
- ◆In order to maintain your distance from others in the audience, the reception staff may choose your seat for you.
- ◆Please refrain from visiting or giving any gifts to performers in the theatre or lobby after the performance for the time being.
- ◆During the time before the performance starts, after the performance ends, when you enter the theatre or when you return, the staff may guide you in order to avoid congestion in the aisles and lobby, so please cooperate.
- ◆The reception staff will wear masks, face shields, and gloves, and the reception counter will be provided with a vinyl sheet to form a barrier. When exchanging cash, we may add an extra step of disinfection. We appreciate your understanding and cooperation.

At the theatre, we will thoroughly monitor the physical condition of all staff and performers. For each performance, we will disinfect the seats, lobby, toilet, etc. and try to ventilate during the performance to ensure a safe performance.

Theatre ZOO's efforts to control infectious diseases may change depending on the infection situation in Sapporo city. Please check the latest initiatives in the "Topics" section of the homepage <<http://www.h-paf.ne.jp/zoo/category/all/>> before visiting.

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Hokkaido Performing Arts Foundation